

OCBC AQUATIC CENTRE (Water Polo, Diving, Swimming)

General Role	Tasks that you can be assigned to within the role *Tasks will be assigned by the venue manager	Description	Link to register	
(1) [Elite Competition - Water Polo] Field of Play Operations	1) Field of Play Assistants	Support the Competition Manager to oversee the dynamic setup and seamless operations of the Field of Play (FOP), ensuring it's primed and ready for training sessions and world-class competition.	https://go.gov.sg/wchsg-aqc-sport	
	2) Call Room Assistants	Assist the Call Room IC and Technical Officials with competition preparations, ensuring everything is in place for a smooth and efficient event.		
(2) [Elite Competition - Diving] Field of Play Operations	1) Field of Play Assistants	Support the Competition Manager to oversee the dynamic setup and seamless operations of the Field of Play (FOP), ensuring it's primed and ready for training sessions and world-class competition.		
	2) Call Room Assistants	Assist the Call Room IC and Technical Officials with competition preparations, ensuring everything is in place for a smooth and efficient event.		
(3) [Masters Competition - Swimming] Field of Play Operations	1) Field of Play Assistants	Support the Competition Manager to oversee the dynamic setup and seamless operations of the Field of Play (FOP), ensuring it's primed and ready for training sessions and world-class competition.		
	2) Call Room Assistants	Assist the Call Room IC and Technical Officials with competition preparations, ensuring everything is in place for a smooth and efficient event.		
	3) Basket Party Team	Ensure athletes' items are securely placed in designated basket before the race and swift changeover of baskets between Swimming events.		
(4) [Masters Competition - Diving] Field of Play Operations	1) Field of Play Assistants	Support the Competition Manager to oversee the dynamic setup and seamless operations of the Field of Play (FOP), ensuring it's primed and ready for training sessions and world-class competition.		
	2) Call Room Assistants	Assist the Call Room IC and Technical Officials with competition preparations, ensuring everything is in place for a smooth and efficient event.		
(1) [Elite Competition] Front-of-House (FOH)	1) Green & Sustainability Ambassador	Engage and educate the public, athletes, and workforce on green initiatives and sustainable waste management practices, while supporting onsite tracking and reporting of sustainability efforts.		https://go.gov.sg/wchsg-aqc-venue
	2) Front-of-House Experience Team	Create a welcoming and enjoyable environment for all attendees throughout the event by providing assistance in key areas such as wayfinding, queue management, spectators' seating, merchandise booth and VIP areas.		
	3) Merchandising Assistant	Managing the merchandise area and engaging member of public during this activation. Sharing more about the event and the merchandise with the shoppers.		
(2) [Elite Competition] Back-of-House (BOH)	1) BOH Operations	Coordinate logistics and changeover requirements during event days, ensuring swift and smooth operations.		
	2) Transport Operations	Coordinate dedicated transport services for all accredited personnel and assist with any transportation inquiries, ensuring seamless transport operations.		
	3) PCS Points & Access Points	Manage PCS points and access points for accredited personnel throughout the venue, ensuring proper access control and maintaining smooth flow within the venue.		
	4) Athlete Services	Create a positive experience for athletes by engaging with them at key touchpoints, such as the Athlete Info Desk, Athlete Lounge, and Athlete Prep Areas. Offer guidance, address any needs or concerns, and ensure a welcoming and supportive atmosphere throughout the event.		
	5) Media Operations	Support the Competition Manager to oversee the dynamic setup and seamless operations of the Field of Play (FOP), ensuring it's primed and ready for training sessions and world-class competition.		
(3) [Elite Competition] Broadcast Assistants	1) Broadcast Information Assistant	Support the Host Broadcaster and Rights Holder Broadcasters by addressing inquiries and reporting issues to the Broadcast Venue Manager. Assist the Broadcast Liaison Manager in tasks such as setup and management of the Premium Mixed Zone.		
(4) [Masters Competition] Front-of-House (FOH)	1) Green & Sustainability Ambassador	Engage and educate the public, athletes, and workforce on green initiatives and sustainable waste management practices, while supporting onsite tracking and reporting of sustainability efforts.		
	2) Front-of-House Experience Team	Create a welcoming and enjoyable environment for all attendees throughout the event by providing assistance in key areas such as wayfinding, queue management, spectators' seating, merchandise booth and VIP areas.		
	3) Merchandising Assistant	Managing the merchandise area and engaging member of public during this activation. Sharing more about the event and the merchandise with the shoppers.		
(5) [Masters Competition] Back-of-House (BOH)	1) BOH Operations	Coordinate logistics and changeover requirements during event days, ensuring swift and smooth operations.		
	2) Transport Operations	Coordinate dedicated transport services for all accredited personnel and assist with any transportation inquiries, ensuring seamless transport operations.		
	3) PCS Points & Access Points	Manage PCS points and access points for accredited personnel throughout the venue, ensuring proper access control and maintaining smooth flow within the venue.		
	4) Athlete Services	Create a positive experience for athletes by engaging with them at key touchpoints, such as the Athlete Info Desk, Athlete Lounge, and Athlete Prep Areas. Offer guidance, address any needs or concerns, and ensure a welcoming and supportive atmosphere throughout the event.		

OUR TAMPINES HUB (Water Polo, Artistic Swimming)

General Role	Tasks that you can be assigned to within the role *Tasks will be assigned by the venue manager	Description	Link to register	
(1) [Elite Competition - Water Polo] Field of Play Operations	1) Field of Play Assistants	Support the Competition Manager to oversee the dynamic setup and seamless operations of the Field of Play (FOP), ensuring it's primed and ready for training sessions and world-class competition.	https://go.gov.sg/wchsg-oth-sport	
	2) Call Room Assistants	Assist the Call Room IC and Technical Officials with competition preparations, ensuring everything is in place for a smooth and efficient event.		
(2) [Elite Competition - Diving] Field of Play Operations	1) Field of Play Assistants	Support the Competition Manager to oversee the dynamic setup and seamless operations of the Field of Play (FOP), ensuring it's primed and ready for training sessions and world-class competition.		
	2) Call Room Assistants	Assist the Call Room IC and Technical Officials with competition preparations, ensuring everything is in place for a smooth and efficient event.		
(3) [Masters Competition - Swimming] Field of Play Operations	1) Field of Play Assistants	Support the Competition Manager to oversee the dynamic setup and seamless operations of the Field of Play (FOP), ensuring it's primed and ready for training sessions and world-class competition.		
	2) Call Room Assistants	Assist the Call Room IC and Technical Officials with competition preparations, ensuring everything is in place for a smooth and efficient event.		
	3) Basket Party Team	Ensure athletes' items are securely placed in designated basket before the race and swift changeover of baskets between Swimming events.		
(4) [Masters Competition - Diving] Field of Play Operations	1) Field of Play Assistants	Support the Competition Manager to oversee the dynamic setup and seamless operations of the Field of Play (FOP), ensuring it's primed and ready for training sessions and world-class competition.		
	2) Call Room Assistants	Assist the Call Room IC and Technical Officials with competition preparations, ensuring everything is in place for a smooth and efficient event.		
(1) [Elite Competition] Front-of-House (FOH)	1) Green & Sustainability Ambassador	Engage and educate the public, athletes, and workforce on green initiatives and sustainable waste management practices, while supporting onsite tracking and reporting of sustainability efforts.		https://go.gov.sg/wchsg-oth-venue
	2) Front-of-House Experience Team	Create a welcoming and enjoyable environment for all attendees throughout the event by providing assistance in key areas such as wayfinding, queue management, spectators' seating, merchandise booth and VIP areas.		
(2) [Elite Competition] Back-of-House (BOH)	1) BOH Operations	Coordinate logistics and changeover requirements during event days, ensuring swift and smooth operations.		
	2) Transport Operations	Coordinate dedicated transport services for all accredited personnel and assist with any transportation inquiries, ensuring seamless transport operations.		
	3) PCS Points & Access Points	Manage PCS points and access points for accredited personnel throughout the venue, ensuring proper access control and maintaining smooth flow within the venue.		
	4) Athlete Services	Create a positive experience for athletes by engaging with them at key touchpoints, such as the Athlete Info Desk, Athlete Lounge, and Athlete Prep Areas. Offer guidance, address any needs or concerns, and ensure a welcoming and supportive atmosphere throughout the event.		
	5) Media Operations	Assist with media center operations by distributing information and documents to accredited media. Manage access for accredited photographers to designated photo positions, such as at the Field of Play and the general mixed zone.		
(3) [Elite Competition] Broadcast Assistants	1) Broadcast Information Assistant	Support the Host Broadcaster and Rights Holder Broadcasters by addressing inquiries and reporting issues to the Broadcast Venue Manager. Assist the Broadcast Liaison Manager in tasks such as setup and management of the Premium Mixed Zone.		
(4) [Masters Competition] Front-of-House (FOH)	1) Green & Sustainability Ambassador	Engage and educate the public, athletes, and workforce on green initiatives and sustainable waste management practices, while supporting onsite tracking and reporting of sustainability efforts.		
	2) Front-of-House Experience Team	Create a welcoming and enjoyable environment for all attendees throughout the event by providing assistance in key areas such as wayfinding, queue management, spectators' seating, merchandise booth and VIP areas.		
(5) [Masters Competition] Back-of-House (BOH)	1) BOH Operations	Coordinate logistics and changeover requirements during event days, ensuring swift and smooth operations.		
	2) Transport Operations	Coordinate dedicated transport services for all accredited personnel and assist with any transportation inquiries, ensuring seamless transport operations.		
	3) PCS Points & Access Points	Manage PCS points and access points for accredited personnel throughout the venue, ensuring proper access control and maintaining smooth flow within the venue.		
	4) Athlete Services	Create a positive experience for athletes by engaging with them at key touchpoints, such as the Athlete Info Desk, Athlete Lounge, and Athlete Prep Areas. Offer guidance, address any needs or concerns, and ensure a welcoming and supportive atmosphere throughout the event.		

WCH ARENA (Artistic Swimming, Swimming, Water Polo) - To be announced at a later date

General Role	Tasks that you can be assigned to within the role *Tasks will be assigned by the venue manager	Description	Link to register
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SENTOSA (High Diving, Open Water Swim) - To be announced at a later date

General Role	Tasks that you can be assigned to within the role *Tasks will be assigned by the venue manager	Description	Link to register
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OCBC ARENA (Broadcast and Media)

General Role	Tasks that you can be assigned to within the role *Tasks will be assigned by the venue manager	Description	Link to register
(1) Broadcast @ IBC	1) Broadcast Information Assistant	To serve as liaison for Host Broadcaster (HB) and Rights holding Broadcaster (RHB) personnel, providing support and guidance within the International Broadcast Centre (IBC).	https://go.gov.sg/wchsg-broadcastandmedia
	2) Booking Office Assistant	To support the Booking Office Manager in daily operations, communicates effectively with broadcasters regarding enquiries and requests, and accurately collates data for daily tasks.	
(2) Media Operations @ MMC	1) Media Info Desk Assistant	To provide support at the Media Centre by offering assistance to media personnel, monitoring accredited access to the Media Centre, and delivering efficient help desk services for media inquiries.	
	2) Media Assistant	To support the daily operations of the Media Centre by helping to print and distribute the competition schedules and results to the media tribune.	
(3) Technology Support @ IBC	1) Logistic Specialist	Managing of the inventory of Rate Card items (such as laptops and accessories) and providing replacement of these items as needed.	

OCBC ARENA (Acred Centre)

General Role	Tasks that you can be assigned to within the role *Tasks will be assigned by the venue manager	Description	Link to register
(1) Pre-Packing Team	1) Packing of uniforms	To assist with the sorting out of uniforms/apparels for the workforce, ITOs, NTOs, and delegates prior to the distribution.	https://go.gov.sg/wchsg-udac
(2) Distribution Team Part 1 - 18 Jun to 30 Jun Part 2 - 1 Jul to 10 Jul Part 3 - 11 Jul to 20 Jul Part 4 - 1 Aug to 10 Aug Part 5 - 11 Aug to 22 Aug	1) Accreditation Processing & Uniform Distribution Team	To process accreditation passes for the workforce, athletes, ITOs, NTOs, and others. To work closely with accreditation team to ensure accreditation pass are processed and sorted out. To assist with any uniform/accreditation enquires. To attend to any potential issues with access control via the GMS system.	

CHANGI AIRPORT (Airport Operations)

General Role	Tasks that you can be assigned to within the role *Tasks will be assigned by the venue manager	Description	Link to register
(1) Airport Operations Weekdays - 1 Jul to 4 Jul Weekdays - 7 Jul to 11 Jul Weekdays - 14 Jul to 18 Jul Weekdays - 21 Jul to 25 Jul Weekdays - 28 Jul to 1 Aug Weekends	1) Airport Welcome Team	To standby at the arrival halls to welcome the athletes/officials/delegates with the placard provided. To escort the athletes/officials/delegates from the arrival hall to the designated coach bus pick-up points. To coordinate the transport arrangements for the athletes/officials/delegates by booking and confirming services. To assist with administrative tasks such as reporting headcount into an excel sheet. To highlight any issues/concerns raised by the athletes/officials/delegates regarding transport.	https://go.gov.sg/wchsg-airport

VARIOUS LOCATIONS (Victory Ceremony)

General Role	Tasks that you can be assigned to within the role *Tasks will be assigned by the venue manager	Description	Link to register
(1) Victory Ceremony Team (Interview Required in March)	1) Victory Ceremony Team	Podium Chaperones - To escort the athletes to the victory ceremony podium. Medal & Gift Bearers - To standby on the stage to pass the medal and gifts to the presenters.	https://go.gov.sg/wchsg-victoryceremony

VARIOUS LOCATIONS (Water Polo Liaison Officer)

General Role	Tasks that you can be assigned to within the role *Tasks will be assigned by the venue manager	Description	Link to register
(1) Liaison Officer - Water Polo (Interview Required in March)	1) Water Polo Liaison Officer	<p>1) Pre-event Duties (June 2025) Establish relationships with assigned teams, understanding their specific needs and requirements. Coordinate team arrivals, accommodation, and transportation. Provide information on championship schedule, rules, and regulations. To assist teams with accreditation and credentialing processes.</p> <p>2) Event Day Duties (July 2025) Serve as the primary contact for assigned teams, addressing queries, and resolving issues promptly. Coordinate team logistics, including transportation, meals, and training sessions. Ensure teams comply with championship rules and regulations. Facilitate communication between teams, officials, and organising committee. Provide support during competitions, including resolving any issues that may arise.</p> <p>3) Post-event Duties (August 2025) Evaluate team feedback and provide recommendations for future improvements. To assist with team departures and ensure all necessary documentation is completed.</p>	https://go.gov.sg/wchsg-liaisonofficer

VARIOUS LOCATIONS (Hotel Operations) - To be announced at a later date

General Role	Tasks that you can be assigned to within the role *Tasks will be assigned by the venue manager	Description	Link to register

VARIOUS LOCATIONS (Fan Zone) - To be announced at a later date

General Role	Tasks that you can be assigned to within the role *Tasks will be assigned by the venue manager	Description	Link to register

VARIOUS LOCATIONS (Anti-Doping Chaperones)

General Role	Tasks that you can be assigned to within the role *Tasks will be assigned by the venue manager	Description	Link to register
Anti-Doping Chaperone (Info Session)	Anti-Doping Chaperone	To know more about the role, do attend the online Info Session on 8 February 2025 (Saturday) @ 10am.	https://go.gov.sg/wchsg-antidopingchaperone
Anti-Doping Chaperone (Interview Required in March)	Anti-Doping Chaperone	Ensures the integrity of sports competitions by notifying, accompanying, and observing selected athletes throughout the doping control process, from initial contact to sample collection.	