



LION T-SHIRT COLLECTION

For first-time volunteers



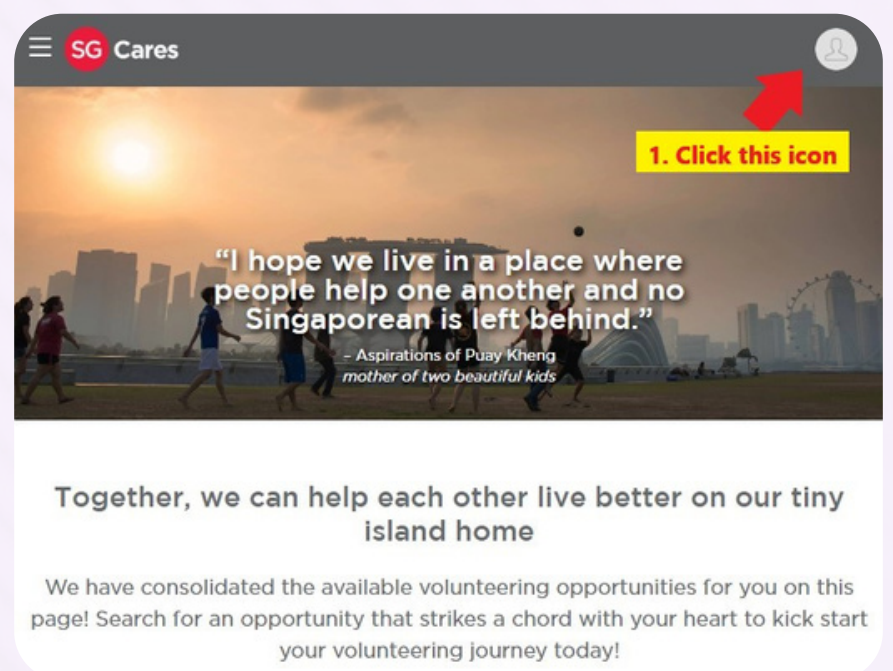
1. Go to Short Q at The CentrePoint

Address:
The Centrepoint
176 Orchard Road, #01-57
Singapore 238843

Opening Hours:
Daily from 11am to 8pm

2. Login to your volunteer.gov.sg account

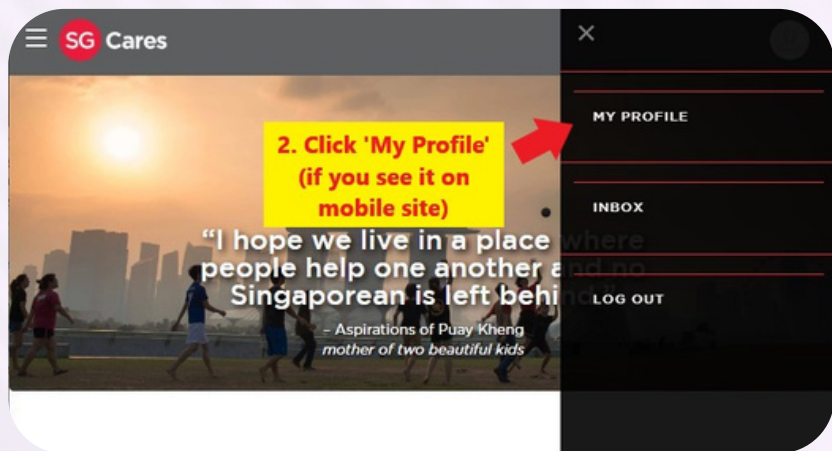
Then click on the top-right icon.





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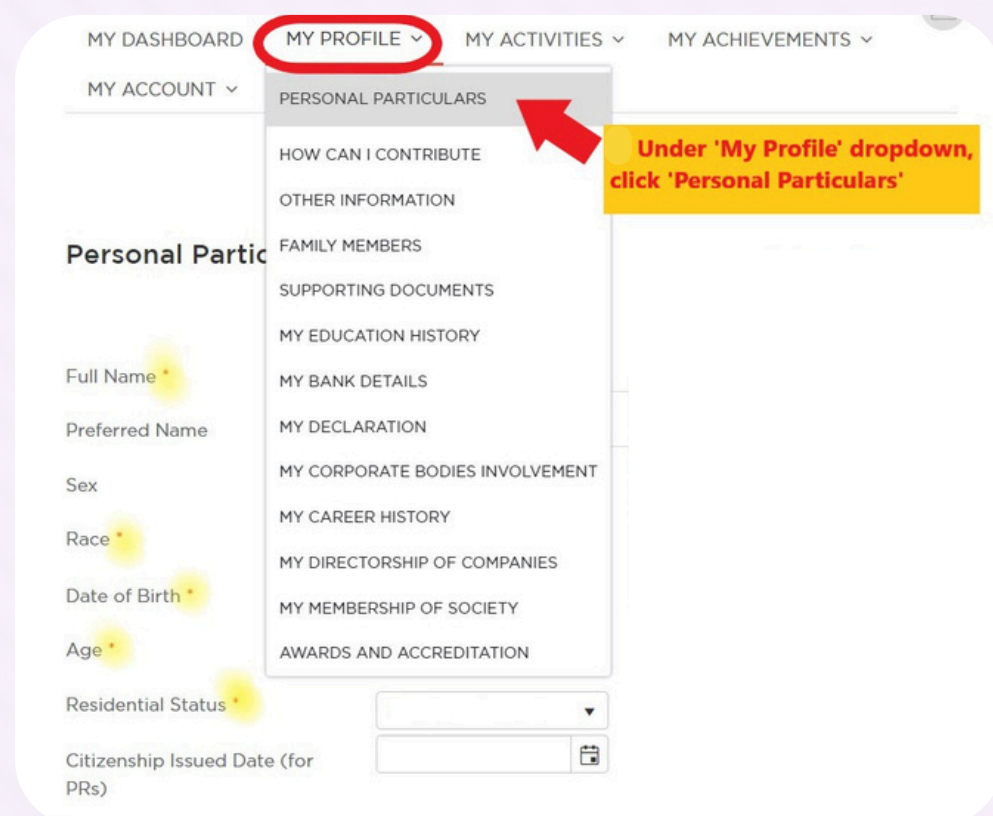


3. Go to 'My Profile'

If you are viewing on your mobile.

4. Go to 'Personal Particulars'

Show your registered **Full Name, Mobile and Email** for verification by Short Q to collect your t-shirt!



LION T-SHIRT SIZING CHART



ADULT UNISEX SIZE CHART (CM)

Item	2XS	XS	S	M	L	XL	2XL	3XL	4XL	5XL
Chest Width (CM)	44	46	49	51	54	57	59	62	64	67
Body Length (CM)	64	67	69	72	74	77	82	85	87	90



Frequently Asked Questions

1. Can I have someone else to collect on behalf?

Yes, you can. You will need to send the following details to your authorised person, which he/she will need to show to the Short Q staff during collection:

- Screenshots of your volunteer.gov.sg Full Name, Mobile and Email.
- A WhatsApp/SMS message indicating that you would like someone else to collect for you, including his/her Full Name, Mobile, and Email.

2. How many t-shirts can I collect?

You can collect up to a maximum of 2 t-shirts per volunteer, if you have volunteering shifts for consecutive days. If you have already collected 1 t-shirt previously, you will only be able to collect one more t-shirt.

3. Can I exchange for another t-shirt due to wrong size?

No. Please ensure that the size collected is correct and t-shirt(s) are not defective, before leaving Short Q.

4. What if there are defects (e.g. missing threads on sleeves, printing error) on the t-shirt?

Please be reminded to check for any t-shirt defects during the collection, before leaving Short Q. Do note that defects only cover those due to manufacturing issues and do not include normal wear-and-tear or improper use. You may bring the defective t-shirt to Short Q for a one-to-one exchange of the same size. If unsure, please contact any of our Team Nila HQ staff or email team_nila@sport.gov.sg.

5. What if I am unable to collect the t-shirt in time for my volunteering shift?

You are required to wear either the lion t-shirt or the non-lion rainbow t-shirt for your volunteering shifts. You can either continue wearing the non-lion Team Nila rainbow t-shirt in the meantime (if you have one) or authorise someone else to collect the t-shirt on your behalf (see 1. for required details).