

SAFE SPORT REQUIREMENT FOR COACHES UNDER NROC

It is mandatory for coaches under the National Registry of Coaches (NROC) to complete the **'Understanding Safe Sport as a Coach'*** online module by **1 January 2025**.

**If you have completed this Safe Sport module previously or under SG-Coach L1 Programmes (from 2021) or SG-Coach Community Programme, you do not have to complete it again. Ensure you upload your certificate in SportSync.*

WHY mandatory?

Coaches hold a profound duty of care to their athletes. Thus, it is important that coaches be equipped with the necessary knowledge and skills, and the ethical standards to protect the well-being of athletes, and foster a positive sporting environment, especially since sport is participated by children, young persons and persons with disabilities.

The Safe Sport module equips coaches to recognize, prevent, and respond to various forms of abuse.

Completing the Safe Sport module is not just a requirement—it is a commitment to safeguarding sport and all its participants.

HOW to complete?

Log in SportSG-ED and find the module 'Understanding Safe Sport as a Coach'. Once completed / if you have completed it previously, ensure you upload the certificate in SportSync. Refer to [User Guide](#) in the next page.

Need HELP?

SportSG-ED System Issues?
Email support@talearnx.com

Issues uploading to SportSync?
Email sport_coaching@sport.gov.sg

Still having issues?

Register for an appointment with us at our monthly NROC Membership Engagement (ME) session - we will be there to help!
Register at QR Code below.



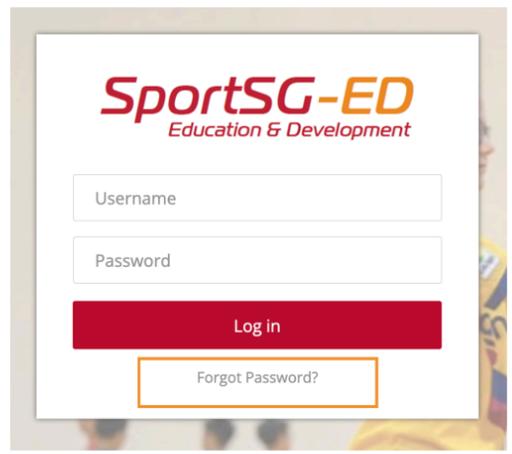
Follow these steps to access your SportSG-ED account and complete the 'Understanding Safe Sport as a Coach' module!

Log In

Log in [SportSG-ED](#). Username is your SportSync ID (starts with the letter "I").

If you do not know your password, click on **'Forgot Password'**. An email with a link to reset your password should be sent to you. Do check your Spam / Junk Mail.

STEP 1



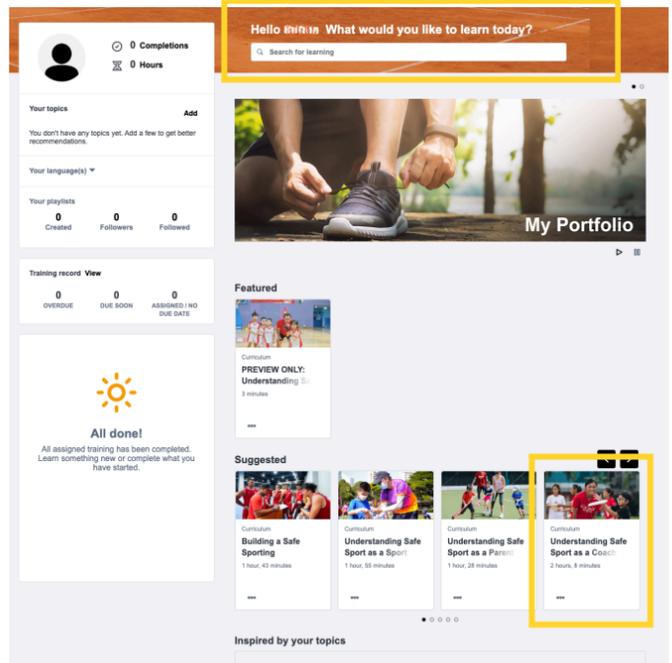
You're In!

Once logged in, you will be directed to the Learner Home page.

Scroll down / search using the search bar for the module - 'Understanding Safe Sport as a Coach'.

Click on the module.

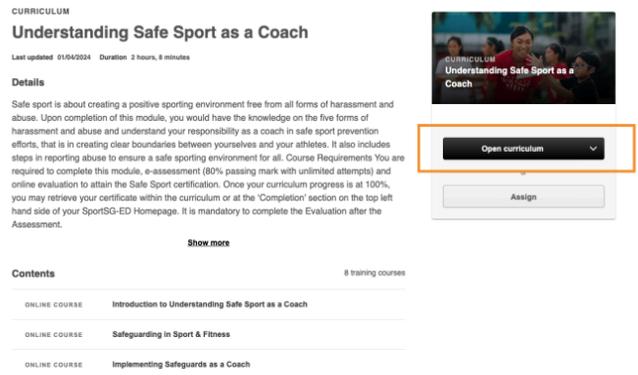
STEP 2



Open Module

You will be directed to this page. Continue to click on **'Open Curriculum'**.

STEP 3



Start Learning

You will be directed to this page.

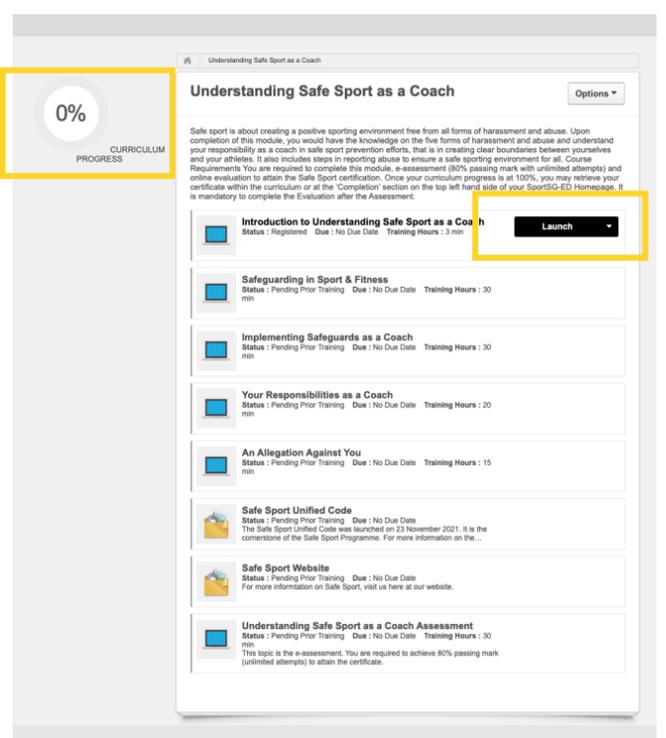
Click **'Launch'** to start each topic.

Topics must be completed in sequential order.

Once you have completed the assessment, the button will change to **'Evaluate'** - do complete it as well.

Ensure that the 'Curriculum Progress' shows 100% to indicate that you have completed the course.

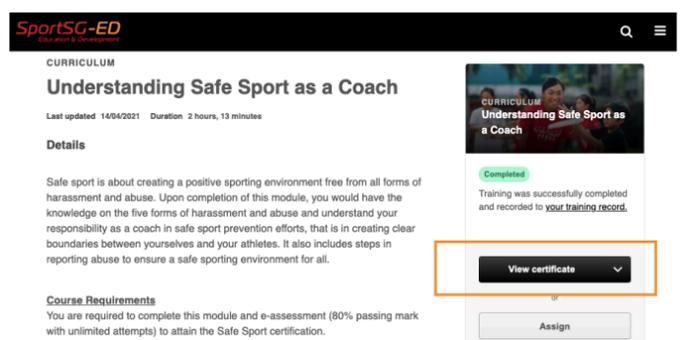
STEP 4



The Finish Line

Your certificate will be generated once your curriculum progress has reached 100% - do save it and keep a copy of it.

STEP 5



USER GUIDE - CERTIFICATE

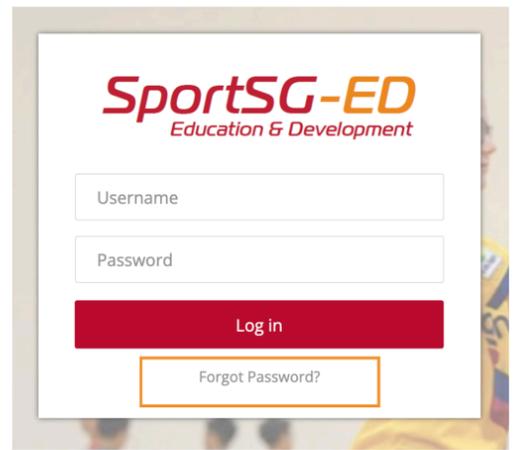
Follow these steps to retrieve your certificate from SportSG-ED and upload it on SportSync!

Log In

Log in [SportSG-ED](#). Username is your SportSync ID (starts with the letter "I").

If you do not know your password, click on 'Forgot Password'. An email with a link to reset your password should be sent to you. Do check your Spam / Junk Mail.

STEP 1

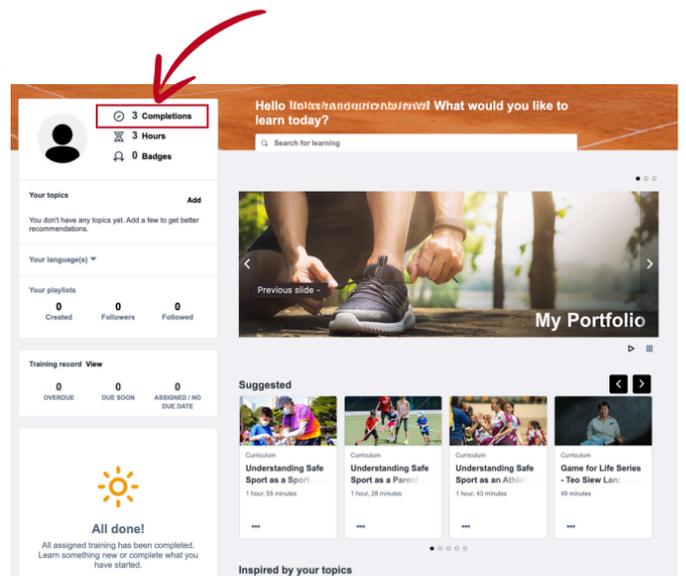


You're In!

Once logged in, you will be directed to the Learner Home page.

Click on 'Completion' on the left hand side.

STEP 2

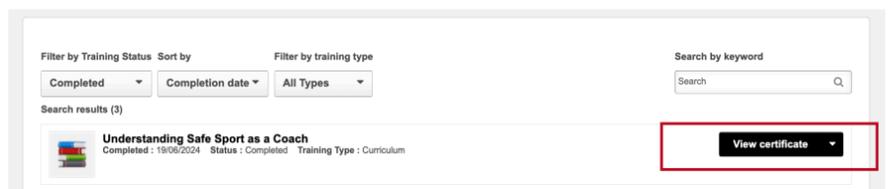


View Certificate

You will be directed to this page. Click on 'View Certificate'.

Save a copy of your certificate.

STEP 3



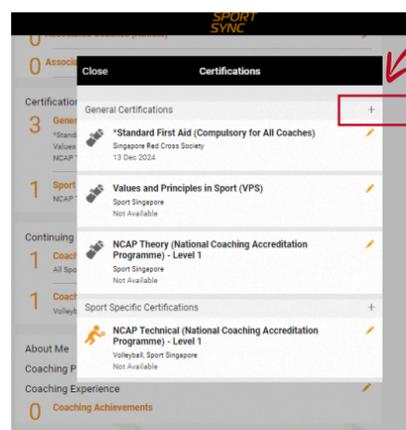
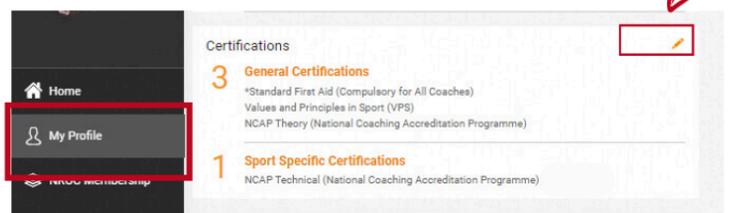
Log in SportSync

Once in [SportSync](#), click on 'My Profile' on the left hand side.

Under **General Certifications**, click on the pencil icon.

A pop-up titled 'Certifications' will appear. Click on '+' sign to add the certificate.

STEP 4



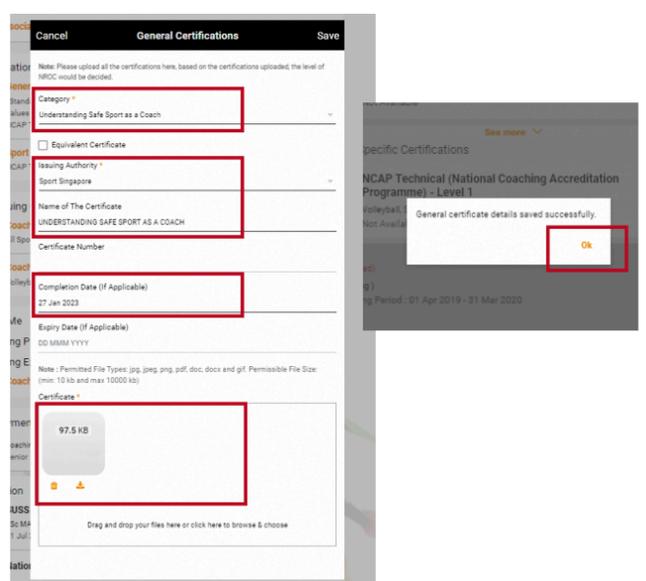
The Finish Line

Key in the details of the certificate:

- Category
- Issuing Authority
- Name of the Certificate
- Completion Date
- Attach

Click 'Save' -> 'Ok' at the confirmation prompt. You're done!

STEP 5



USER GUIDE - CERTIFICATE

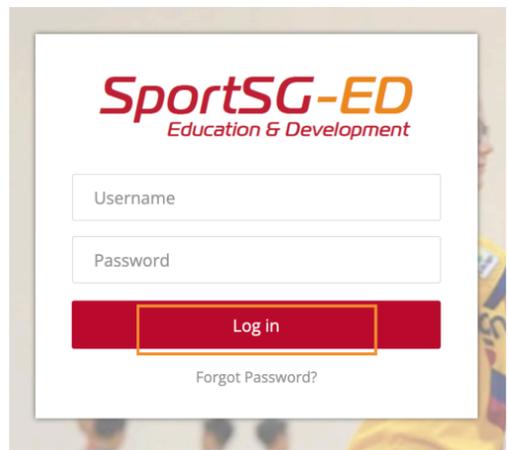
For those who completed Safe Sport module under SG-Coach Level 1 or SG-Coach Community Programme, follow these steps to retrieve your certificate from SportSG-ED and upload it on SportSync!

Log In

Log in [SportSG-ED](#). Username is your SportSync ID (starts with the letter "I").

If you do not know your password, click on 'Forgot Password'. An email with a link to reset your password should be sent to you. Do check your Spam / Junk Mail.

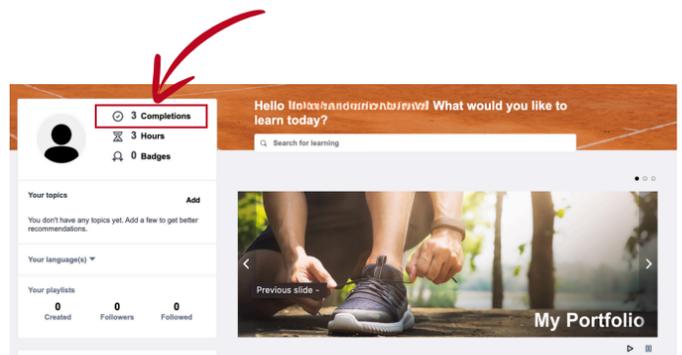
STEP 1



You're In!

Once logged in, you will be directed to the Learner Home page. Click on 'Completion' on the left hand side.

STEP 2



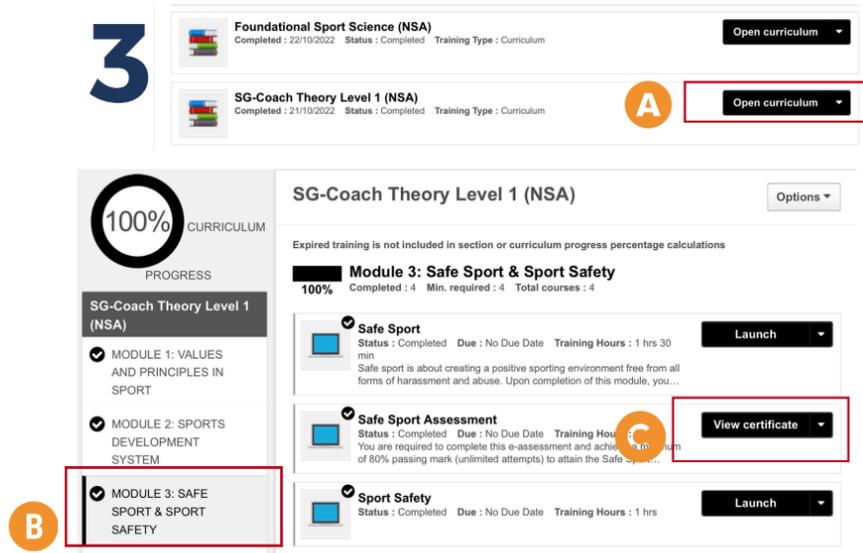
View Certificate

(A) You will be directed to this page. Click on 'Open Curriculum' under SG-Coach Theory Level 1 (NSA) / SG-Coach Community Programme.

(B) Click on Safe Sport module on the left.

(C) Click 'View Certificate' under Safe Sport Assessment and save a copy of your certificate.

STEP 3



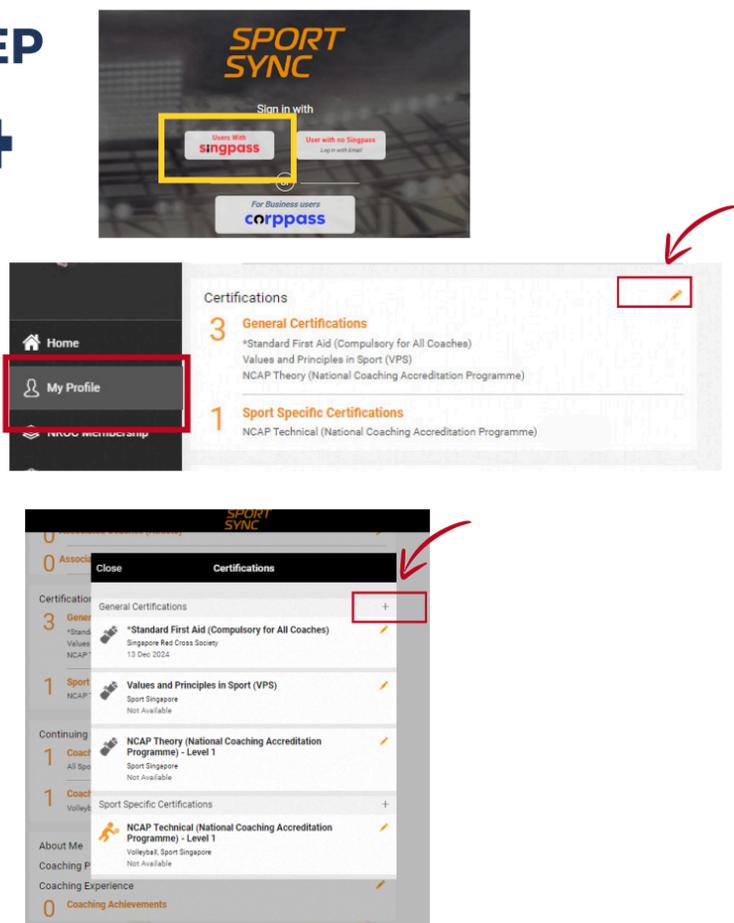
Log in SportSync

Once in [SportSync](#), click on 'My Profile' on the left hand side.

Under **General Certifications**, click on the pencil icon.

A pop-up titled 'Certifications' will appear. Click on '+' sign to add the certificate.

STEP 4



The Finish Line

Key in the details of the certificate:

- Category
- Issuing Authority
- Name of the Certificate
- Completion Date
- Attach

Click 'Save' -> 'Ok' at the confirmation prompt. You're done!

STEP 5

